



# Castle Designer Installs, LLC

9906 Gray Blvd Ste A, Austin TX 78758

This tariff establishes the maximum charges for the transportation of household goods between our warehouse, located at 9906 Gray Blvd, 78758 and any destination in an incorporated city in Texas. Time charged for a delivery/moving service starts and ends at the Castle Designer Installs facility; if items are located at our warehouse, loading and pulling time will be taken into consideration.

**Rush fee:** \$55.00; shipments are processed in the order in which they are received; rush fee guarantees shipment will be ready for next day delivery/pickup.

## ***Furniture Delivery***

1 hour minimum; billed in 15 minute increments

Please have someone present at the job site to confirm condition of items upon pickup/delivery.

Client is responsible for providing any property/building requirements, and Certificate of Insurance requests at least 2 business days in advance, and scheduling the elevator.

For jobs that require a full work day, please allow a 1 hr lunch for the delivery team; after hours fee will be waived from 5:00 – 6:00 p.m. to compensate lunch time.

### **1 person delivery** (items under 50 pounds)

Monday-Friday 8:00 a.m. – 5:00 p.m. \$75/hour

Before/after hours & weekends \$112.50/hr

### **Delivery team of 2:**

Monday-Friday 8:00 a.m. – 5:00 p.m. \$90/hour

Before/after hours & weekends \$135.00/hr

### **Delivery team of 3:**

Monday-Friday 8:00 a.m. – 5:00 p.m. \$135.00/hr

(\$45.00/additional mover)

Before/after hours & weekends \$202.50/hr

(\$67.50/additional mover)

## ***Residential (household goods) and commercial moves***

Please have someone present at the job site to confirm condition of items upon pickup/delivery.

Client is responsible for providing any property/building requirements, and Certificate of Insurance requests at least 2 business days in advance, and scheduling the elevator.

For jobs that require a full work day, please allow a 1 hr lunch for the delivery team; after hours fee will be waived from 5:00 – 6:00 p.m. to compensate lunch time.

### **Two movers (one truck):**

Monday-Friday 8:00 a.m. – 5:00 p.m. \$90/hour

Before/after hours & weekends \$135.00/hr

### **Three movers:**

Monday-Friday 8:00 a.m. – 5:00 p.m. \$135.00/hr

(\$45.00/additional mover)

Before/after hours & weekends \$202.50/hr

(\$67.50/additional mover)

## ***Warehouse, storage, pickups, viewings, and repairs***

**Monthly storage costs:** \$0.55/cubic foot (\$20 minimum)

Please note, in order for our inventory system to generate storage fees, each measurement must be minimum of 1ft.

**Client Pickup Fee:** \$40.00/item picked up at warehouse.

(Warehouse staff will pull items and assist with loading.)

**Repacking for UPS/FedEx or Freight pickups:** \$45/hr (1 person; plus cost of materials and freight fees)

## ***Warehouse receiving services***

Receiving hours, Monday-Friday 9:00 a.m.-4:00 p.m.

It is our policy to “inspect” all shipments.

**Receiving fee:** (open/inspect shipment, photograph, process Warehouse Receipt, place in storage or prep for delivery within 24 business hours):

**First item up to 250 lbs:** \$45.00 (covers 15 minutes of inspection per 250 lbs)

**More than 250 lbs:** \$45.00 + \$5.00/extra 50 lbs

## ***Warehouse receiving services (continued)***

**Inspection fee:** \$45.00/hr; billed in 15 minutes increments for shipments that require detailed inspection and surpass the 15 minutes of allowed inspection time per 250 pounds.

**Upholstery bags:** \$2.50/each

**Crate fee:** Cost will depend on size of item; required for marble, limestone, concrete, and marble tops with a value of over \$2,000.

**Protective storage blankets rental fee:** \$12.00 each

**Pallet disposal fee:** \$15.00/pallet

**Crate disposal fee:** \$35.00/crate

**Warehouse assembly:** \$45/hr (1 person)

\* It is standard procedure to assemble all items after being received, in order to confirm condition of the piece.

**No Consignee fee:** \$57.50

For shipments received at our warehouse without client information; please make sure you raccount name is on your packages. Example:

Your (Company) Name/Client

c/o Castle Designer Installs

9906 Gray Blvd

Austin TX 78758

## ***Additional Services & Fees***

**Disposal Fees:** \$2.50/cubic ft

**Full Replacement Liability:** \$10/\$1000 of declared value with a \$250 deductible. (Monthly charge if items stay in storage) If you would like Castle Designer Installs to be liable for a greater amount than our standard liability, which is \$0.60 per pound per article, you can obtain Full Replacement Liability in the following ways:

- Submit a declaration of value for your shipment
- Declare a value for your shipment via email, in response to receiving your Warehouse Receipt.
- Declare a value upon scheduling your delivery

**Certificate of Insurance:** \$125.00

**Cancellation Fee:** Castle Designer Installs must be notified of any delivery cancellation at least 2 business days in advance, and in the case of residential moves, at least 7 days in advance, otherwise Castle Designer Installs reserves the right to bill for the requested services.

**Repair fee:** Will depend on damage; to request a quote for a specific repair, email John at [jaycastillo4444@gmail.com](mailto:jaycastillo4444@gmail.com)

**Please note:** antique or stone may have hidden issues such as cracks, fractures, worm holes, loose gilding, etc, while we do our best to inspect the items prior to loading and during the receiving process, they may not always be evident. During handling, although we take great care to ensure your item is safely transported, the underlying issue may become apparent. If it is obvious that the items had internal or preexisting damage, Castle Designer Installs is not responsible for the issue. We will facilitate the repair at the expense of the client, to ensure the items is returned to better than its original condition. Instance like this will be reviewed on a case by case basis. Other professional opinions will be taken into consideration.

**Items we do not cover: particle board, granite, marble, and pottery.**